



Welcome!

Thank you for trusting Woodstock Natural Health Clinic with your health care. I take my commitment to you very seriously, and look forward to working with you to enhance your health and well-being, both now and in the future.

Your time is valuable and I realize that office visits may be an interruption in an otherwise very busy schedule for you. For this reason, I've taken steps to assure that your time in the clinic is as focused and efficient as it can be. Please note the following:

- Enclosed you will find an extensive New Patient Intake Form. This form is my first introduction to you and your history. Your detailed and thoughtful responses will help us to use our time in the clinic more effectively. **Please bring this form with you to your first visit**, or fax, mail or drop it off prior to your scheduled appointment.
- Please read the enclosed consent forms, registration form and privacy policy form carefully before completing, signing or initialing where indicated. **Please bring these forms with you to your first visit**, or fax, mail or drop them off prior to your scheduled appointment.
- Please bring **all current medication and supplements with you to your first visit**, so that we may review them together.
- If you must cancel or reschedule, please provide me with notice of cancellation **at least 24 hours in advance of your scheduled appointment**.
- If you have health insurance, Woodstock Natural Health Clinic will gladly assist with insurance billing. You must provide your insurance information prior to your scheduled visit. Enclosed please find and complete the *How do I Check My Insurance Benefits* form and fax, send or drop it off prior to your first appointment.

Payment Policy – Please Read Carefully

If I am an out-of-network provider for your insurance company, you have the option of paying at the time of service and receiving a discounted rate, or Woodstock Natural Health Clinic can bill your insurance. However, if your insurance company does not pay in full, you are responsible for the balance on your account.

I look forward to seeing you in the clinic. My goal is always to provide you with health care that exceeds your expectations.

Sincerely,

Dr. Petra Caruso, N.D.
Woodstock Natural Health Clinic